The school council should always endeavour to work together, with their communities and with their schools, in an open and collaborative manner. If a dispute arises, it should be dealt with in the following manner:

- Every effort should be made to resolve any disputes locally in the first instance. The chairperson should lead this process and act as a facilitator to the parties if the chairperson is not involved in the dispute at hand;

- If the chairperson is involved in the dispute, the principal should lead dispute resolution proceedings;

- Should both the principal and chairperson be involved in the dispute and conciliation efforts are unsuccessful, a written request for mediation can be submitted to the principal’s supervisor.